Chirag Mohan Bhanushali

DATA ANALYST - Data Cleaning, Data Visualization & Reporting Automation

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♀ <u>Ontario</u> **in** <u>LinkedIn</u>

? GitHub

SKILLS

- Programming Languages: Python Programming (Pandas, NumPy, Scikit-learn), SQL (PostgreSQL, MySQL)
- Visualization & Reporting: Power BI, Tableau, Excel (PivotTables, Power Query, Power Pivot) & Dashboards
- Libraries & Tools: Expertise in Matplotlib, Seaborn, Jupyter Notebook, Git, Docker, Spyder, Visual Studio Code
- Database & ETL: SQL Server, relational design, data modeling, ETL processes, optimization, performance tuning
- Cloud & Data Ops: Microsoft Azure, AWS fundamentals, data cleaning, EDA, structured insight extraction

WORK EXPERIENCE

London Chapter Coordinator (Accessibility & Tech Projects)

March 2025 - Present

Ontario

Tetra Society of North America

- Coordinated 14+ concurrent device builds using Gantt charts, task mapping, increasing project throughput by 46% via calendar nodes, milestone graphs, workload bars, priority queues, capacity plans, Kanban tickets, and sprint cycles.
- Collaborated resource handling with dispatch flows, fulfillment records, and supply scans, completing 93% of support cycles using route timers, load tables, courier grids, packaging units, serial tracking, inventory pipelines, logistics audits.
- Facilitated 8 regional campaigns using distribution dashboards, metric sheets, and visual reports, boosting target reach by 72% using QR scans, poster tags, lead indices, segment bins, map coverage, response ratios, metrics, and trackers.

Data Analyst (Volunteer)

April 2025 - May 2025

Data for Good - Data Analytics Hackathon

Ontario

- Analyzed 75,000+ records using SQL, Excel, Power Query to extract inter-provincial health trends, improving variable correlation accuracy by 37% through joins, filters, pivots, schema mapping, forecasting, normalization, segment parsing.
- Constructed Power BI dashboards integrating KPIs, slicers, and heatmaps, improving data navigation speed by 42% with tool tip indicators, visual cards, relationship maps, layered grids, bookmarks, thresholds, axis labels, and filters.
- Transformed 90+ data frames using column audits, encoding normalization, and null detection scripts, reducing ingestion failures by 64% using delimiter tracking, type coercion, schema matching, value casting, wrappers, and imports.

Security Guard

February 2023 - Present

 $Garda\,World$

Ontario

- Conducted 36+ perimeter rounds using RFID badges, video sweeps, and checkpoint maps, reducing breach attempts by 62% using heat routes, zone schedules, patrol sheets, rotation logs, sensor tags, location scans, and guard analytics.
- Revamped 18+ emergency triggers monthly using alarm protocols, shift rosters, and response charts, improving contact dispatch time by 53% with urgency codes, radio logs, status reports, control workflows, alert channels, and dispatch.
- Conducted fire drills using hazard maps, route charts, and compliance flags, decreasing response lag by 38% using simulation rosters, alarm tests, assembly roles, safety briefings, staged evacuations, emergency scripts, threat indexes.

Customer Service Associate

May 2022 - February 2023

Walmart Canada

Ontario

- Resolved 60+ device-level issues weekly via diagnostics, system resets, and configuration tools, lowering queue length by 49% using scan code aligner, error trees, override forms, POS entries, module resets, reboot scripts, sync patches.
- Processed 300+ sales per shift with terminal entries, discount workflows, and return approvals, reducing record inconsistencies by 62% using override sheets, price trackers, barcode scanners, receipt checks, rule flags, and batch registers.
- Motivated escalation cases using CRM logs, feedback chains, and failure codes, shortening coupon error cycles by 47% through customer tags, failure IDs, code maps, resolution status bars, event trackers, interaction notes, trigger flags.

PROJECTS

Customer Churn Prediction

May 2024

Data Analyst, India

- Developed churn detection model using logistic regression, cross-entropy loss, and sampling with SMOTE, increasing model fidelity by 87% through batch normalization, regularization, threshold adjustment, and convergence techniques.
- Created visual summaries with violin charts, density plots, and swarm graphs in Seaborn and Matplotlib, boosting readability by 42% via range scaling, cluster formation, categorical embedding, and outlier detection on variables.

Sales Data Analysis March 2024

Business Analyst, India

- Processed 250K+ entries using recursive CTEs, nested queries, and interval-based filtering in SQL, enhancing segmentation depth by 47% through data partitioning, lookup indexing, memory-efficient partitioning, and caching methods.
- Built dashboards in Power BI with decomposition trees, matrix aggregators, and multi-row cards, reducing turnaround time by 61% using configurable field parameters, pagination logic, filter propagation, and KPI automation workflows.

EDUCATION

Graduate Certificate in Big Data Solution Architecture

Conestoga College, Ontario

Graduate Certificate in Data Analytics for Business Decision Making

Durham College, Ontario

Bachelor of Engineering in Computer Engineering

Savitribai Phule Pune University, India

Diploma in Computer Engineering

January 2023 – October 2023

January 2022 – May 2023

August 2017 – May 2020

August 2017 – May 2020

CERTIFICATIONS

K.J. Somaiya Polytechnic, India

- Microsoft Certified: Azure Data Fundamentals Link
- AWS Certified Solutions Architect Associate Link
- CompTIA Security+ ce Certification Link
- CompTIA Network+ ce Certification Link
- CompTIA A+ ce Certification Link
- CompTIA Secure Infrastructure Specialist CSIS Stackable Certification Link
- CompTIA IT Operations Specialist CIOS Stackable Certification Link
- Verified International Academic Qualifications Link
- Data Analytics Bootcamp 4.0